



OUR MISSION

PATIENTS

To serve, educate, and inspire our patients in becoming more knowledgeable and participatory in their total health

To be a regional resource and leader focused on improving public health in the communities we serve

COMMUNITY

OUR VALUES

We are the **PILOTS** of outstanding primary care!

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PATIENT-CENTERED

A rich diversity of patients is at the heart of what we do. Equitable care means we must empathize with each patient, speak their language, and tailor what we do to meet their unique needs.

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INNOVATIVE

Our approach is dynamic, collaborative, and adaptive. Clear communications, coordinated workflow, financial transparency, and emphasis on outcomes bolster the special relationships between patients and care teams.

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LOCAL PARTNERS

The community of Greater New Bedford is the long-term beneficiary of our work. We are a fully engaged partner and primary agent for positive change on critical matters of public health and the elimination of health disparities.

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OBLIGING & RESPECTFUL

Patients and employees alike can count on our health center to be accepting, safe, confidential, and courteous. Every patient is welcomed, just as every employee is valued. All are treated fairly and with dignity.

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TEAM PLAYERS

Our team is empowered by its wealth of perspectives and unified in its focus to serve our patients and community. We are deliberate and considerate in lending expertise, sharing accountability, and fostering hope.

OUR VISION

To improve the health, well-being, and quality of life of each patient, their families, and the greater community